

Known Issues in v4.7

The following issues listed have been reported from the user community and discovered during our internal Quality Assurance process and resolved in the current development Alpha of FactorSoft to improve system performance and manageability.

Note: To ensure access to the most recent version of this document (instead of an older version cached by your browser), press the Shift key while clicking the Refresh button in your browser window.

AutoCash Issue when Splitting Checks

Problem: When Auto Cash posts a Check that is split across multiple Client/Debtor Relationships, the system is posting on the first Client/Debtor Relationship invoice and all of remaining invoices are posted on the same relationship as Unknown Invoices.

ClientWeb View Composite Error

Problem: From **ClientWeb > Core Process: MasterClient**, users receive a Server Error when clicking **View Composite**.

ClientWeb View Composite Issue

Problem: From the **ClientWeb > Core Process: MasterClient > View Composite**, the screen is not showing all the composite values for the Member Clients associated to that Master Client.

Participation Module Help Button Issue

Problem: The Help buttons within the Participation module screens do not load Help.

Tracked A/R Viewing Issue

Problem: From **Bulk A/R Collateral Information > Summary > Aging Detail**, the **Open** button does not open a Tracked A/R submission file as expected.

Web Portal ABL Loan Disbursement Issue

Problem: ABL Loan Disbursements processed from the Web Portal contain an incorrect GL Account.

Web Portal Term Loan Facility Issue

Problem: The Facility List is not displaying Term Loan Facilities.

Web Portal Collateral Card Currency

Problem: From **Web Portal** > **Main** > **Facility List**, collateral card available amount does not include currency.

Web Portal Broker and Portfolio Client Currency

Problem: From **Web Portal** > **Main** > **Dashboard** > **Top Clients and Balances**, balance amount does not include currency.

Web Portal Portfolio Client Summary Bar Currency

Problem: From **Web Portal** > **Main** > **Dashboard** > **Summary Bar**, amounts do not convert currency as expected.

Web Portal Facilities Widget Currency

Problem: From **Web Portal** > **Main** > **Dashboard** > **Facilities**, amounts do not convert currency as expected.

Web Portal Carrier Search Issue

Problem: From **Web Portal** > **Search** > **Carriers**, client users receive an error when searching for carriers.

Web Portal Factoring Activity Widget Timeout Issue

Problem: Some users experience a Timeout when the Factoring Activity widget loads on the Dashboard.

Web Portal Image Capture Tax ID Issue

Problem: The new debtor's Tax ID field is incorrect when using Image Capture from the Web Portal.

Web Portal Posting Rework Issue

Problem: The Web Portal is not allowing all posting types to be reworked when sent for rework by the lender.

Web Portal Declaration Category Issue

Problem: From **Facility List > Submit > Declaration**, categories are being duplicated when you have multiple categories and previous declarations.

Web Portal Recent Payments Posted Issue

Problem: From the Web Portal **Dashboard > Recent Payments Posted**, the check amount is not accurate.

Web Portal Hide Payments to Hold Accounts Issue

Problem: From **Search > Invoices > Invoice Detail** drawer, the **Transaction** grid is not honoring the system preference at **System Preferences > Identification/system constants > Web interface > Invoice detail > Hide payments to hold accounts**.

Web Portal Letter Notes Issue

Problem: From **Search > Invoices > Notes** chip, the Notes drawer is not displaying Letter notes.

Web Portal Batch Detail Drawer Issue

Problem: From **Search > Transactions**, Portfolio Clients are unable to load the Batch Detail drawer on Purchase transactions.

Web Portal Notes Issue

Problem: From **Search > Invoices > Notes** chip, all notes incorrectly show Portal as the user who entered the notes.

Web Portal Carrier Detail Issue

Problem: From **Search > Carriers**, the Invoice grid is not displaying invoices due with a future date.

Web Portal Transaction Grid Error

Problem: From **Search > Transactions**, users receive an error when clicking the batch number of an Unclaimed Cash Deposit transaction.

Web Portal Debtor Balance Issue

Problem: From **Search > Debtors**, the A/R Balance is not populating for Portfolio Debtors.

Web Portal PO Number Link Issue

Problem: From **Search > Invoices**, Portfolio Client/Debtor/Portfolio Debtor/Broker users receive an error when clicking the PO number link in the grid.

Web Portal Invoice Search Issue

Problem: From **Search > Invoices**, Debtor/Portfolio Debtor/Broker users are incorrectly able to search for ineligible invoices.

Web Portal Debtor Search Issue

Problem: From **Search > Debtors**, users are unable to search by **Country** or **Exclude debtors with zero balance** parameters.

Web Portal Broker Dashboard Issue

Problem: The broker dashboard is incorrectly displaying the **Request Report** Quick Task button.

Web Portal: Recourse Days in Invoice Detail Drawer

Problem: From the **Invoice Detail** drawer, the **Recourse Days** is not accurate when setting the recourse days in **FactorSoft > File > Client Terms > Recourse** panel.

Web Portal Forms Text Field Issue

Problem: When entering text on various forms in the Web Portal, users were allowed to enter emojis, which caused system errors in FactorSoft.

Web Portal Duplicate Accounts Issue

Problem: Some users may see duplicate accounts listed on the Accounts screen when the same email address is associated to more than one contact record in FactorSoft.

Web Portal Paid Invoice Age Issue

Problem: From **Search > Invoices**, invoices with a Paid status do not display the correct Age.

Web Portal Floating Help Icon Issue

Problem: The floating Help icon overlaps on the Export button of the grids.

Web Portal Factoring Activity Widget Issue

Problem: From the **Client Dashboard > Factoring Activity** widget, the amounts displayed for Collections, Purchases, and Balances are not always calculated correctly.

Web Portal Clients Screen Issue

Problem: From a Client account, **Search > Clients**, the list incorrectly used the **Allow PayerWeb** check box in FactorSoft to display clients in the grid.

Web Portal Clients Loan Balance Issue

Problem: From **Search > Clients**, the list incorrectly calculates Loan Balance in the grid for hybrid (factoring and ABL) clients.

Web Portal Client Totals Issue

Problem: Excess/Deficit, Net Collateral, Gross Collateral, Ineligible Collateral, and Available are incorrectly including Term Loans at:

- Main > Dashboard
- Main > Facility List
- Search > Clients

Translation Issue

Problem: From **Main > Purchases**, some phrases do not translate:

- Upload Error Messages
- Batch Statuses

Invoice Detail Transaction Grid Issue

Problem: From **Search > Invoices > Invoice Detail** > click Batch number for a Purchase transaction, client users are unable to choose to translate the report.

Import Purchase Issue

Problem: From **Main > Purchases > New Batch**, client users are defaulted to Image Capture if no option is selected before clicking **Continue**.

Web Portal Spreadsheet with Images Error

Problem: From **Main > Purchases > New Batch > Import File > Spreadsheet with Images**, client users may experience an error when:

- the spreadsheet currency does not match the browser language
- negative amounts are formatted using parentheses ()

Web Portal Payment Search Issue

Problem: From **Search > Payments > Date by: Payment Posted**, results returned are not accurate if payment date is different from the check date.

Web Portal Request Report Issue

Problem: From **Search > Documents > Request**, users are unable to request a report with future dates.

Web Portal Inventory Collateral Advance Rate

Problem: From **Main > Facility List > Inventory Collateral Detail** drawer, the advance rate is shown as 100.00 rather than *** when there are multiple category rates.

Web Portal Inventory Declaration Duplicates

Problem: From **Main > Facility List > Submit > Declaration**, users are unable to submit a Rework or start a new declaration when the declaration has multiple sub-categories for a single category.

Web Portal Inventory Declaration Error

Problem: From **Main > Facility List > Submit > Declaration**, users are unable to submit a declaration when an ineligible is updated or added without selecting a Reason.

Web Portal Certificate Ineligibles Issue

Problem: From **Main > Facility List > Collateral Detail** drawer, select date of Ineligible Posting, the ineligible amounts displayed do not match the Certificate Ineligibles shown in FactorSoft.

Web Portal Debtor Search Time-Out Error

Problem: From **Web Portal > Search > Debtors**, users may experience an Time-out Error when searching.

Web Portal ABL Collateral Detail Drawer Error

Problem: From **Web Portal > Main > Facility List > ABL Collateral Detail** drawer, users may receive an error when opening an ABL Collateral Detail drawer.

Web Portal Documents Grid Error

Problem: From **Search > Documents**, users may receive an error when searching for available documents due to NULL values in their database.

Web Portal Dictionary Translations Added

Problem: From **FI Administration > Dictionary**, the following has been added to the dictionary or will not respond to browser language settings:

Added to the Dictionary:

- An error occurred. If this issue persists, contact technical support.
- CanFrench
- Current
- EDI 810, Flat File, Spreadsheet, Zip File
- Incomplete
- Processing
- Status
- Support
- The file contains no invoices
- USEnglish
- Factoring
- Due Date
- Invoice Date
- Purchase Date
- No Results Found
- Terms and Conditions: Accept
- Terms and Conditions: Cancel
- Processed

Responds to browser settings:

- Showing {0} to {0} of {0} entries
- Clear
- System Time Out Messages

FCS Account Monitoring Run-Time Error

Problem: Users receive a Run-Time Error when adding a new target.

Activity Center UI Issue

Problem: From **Office > Client List > Client Transactions**, the **Activity Center** form name is incorrectly labeled "Form 1".

Activity Center Security Role Issue

Problem: From **Office > Activity Center > Transactions** tab, the **Unprocess** button reactivates if the user selects an **Action** in the drop-down even when security roles at **Security Role > Activity Center > Transactions** folder are set to prevent users from unprocessing transactions.

Adjustment Batch – Debtor Name Length Error

Problem: When creating an adjustment for an invoice, an error occurs if the Debtor Name is too long.

Adjustment Batch Rework Issue when In Use

Problem: Users are unable to **Rework** an Adjustment Batch when locked **In Use** without an **In Use** user.

Manage Users Issue

Problem: From **Administration > Security > Manage Users**, the **ABL Limits** tab is not copied when copying for a new user.

Print Table Views Error

Problem: From **Administration > System > Database Maintenance > Print Table Views**, users may receive an error when opening the screen.

Transaction Screen on Broker Information Issue

Problem: From **Broker Information**, the **Transactions** button does not honor the system preference at **System Preferences > Fields/Screen Behavior > Screens > Client Transactions > User older**

Split Check Run-Time Error in Cash Posting

Problem: Users receive a Run-Time Error 6 when posting a split check in a payment batch.

Check Register – Modify Paid On Date Issue

Problem: From **Office > Check Register(F9)**, when updating a journal entry, the Paid on Date field does not honor the system preference at **System Preferences > Fields/screen behavior > Screens > Accounting Journals > Paid on Date**.

Check Register Displaying Wrong Pay By Method

Problem: From **Office > Check Register**, GMisc – Journal Entries are reflecting the Cash Account number instead of the Pay by Method in the Pay By drop-down.

Items Cleared Screen Issue

Problem: From **Office > Check Register > View > Cleared**, the form's **Print**, **Help** and **Exit** buttons are not fully displayed.

Credit Decision Email Issue

Problem: From **Office > Manage Credit Requests**, clients do not consistently receive decision tickets via email when **Send decision ticket to client** is checked.

Return Option Issue on ABL Loan Payments

Problem: Users are incorrectly allowed to return ABL Loan Payments in **Check Search**.

Fixed Beginning Date Issue for Client Events

Problem: From **Client Information** > **Events** panel, events are not populating with default event information to calculate correct expiration date when using a Fixed Beginning Date option in **Tables** > **Client & Debtor** > **Client Event Table**.

Client Information Ineligibility Panel Issue

Problem: When **Client Information** > **Ineligibility** panel > **Ineligible Days** is populated, the other fields on the panel are inactivated and require the user to exit and relaunch **Client Information** to modify.

Client Information Issue

Problem: When **Client Information** is modified the **Ineligibility** panel > **Clear** button is inactivated and requires the user to exit and relaunch **Client Information** to activate.

Plan Date Issue on Minimum Commission

Problem: From **Client Information** > **Minimum Commission** > **Plan** Tab, the system allows the End Date to be before the Start Date.

Client Information Email Address Issue

Problem: From **Client Information** > **Address** panel, the **Email** field is incorrectly truncating email addresses longer than 52 characters during the overnight date roll process.

Purchase Fees Error Message UI Issue

Problem: From **Client Terms** > **Purchase Fees** panel, the error message that occurs when selecting **Reduce fee basis by anticipated dilution** contains an erroneous character.

Duplicate Invoice Records in Collection/Verification Queue

Problem: From **Office > Collection/Verification Queue**, invoice records are duplicated in the grid.

Note: This fix does not apply retroactively so any invoices that show duplicated prior to the fix will continue to show duplicated until the invoice is paid.

Inconsistent W/P Dates in Collection Notes

Problem: When using the same Verification/Collection Message to post a Collection Note, the system calculated a different W/P Date depending on the screen:

- Collection Detail
- Detail Aging

Contact Screens Issue

Problem: Web Access and Web Admin check boxes do not honor the Web Interface control file setting as expected from:

- Client Information > Contacts
- Debtor Information > Contacts
- Broker Information > Contacts
- Office > Contact List > Client/Debtor/Broker Contact Information

New Debtor Information Issue

Problem: When adding a new debtor, the **Single client credit limit** and **All client credit limit** fields can not be added until the user closes and reopens Debtor Information.

Detail Aging and fsMain Crash Issue

Problem: Users may experience fsMain crashing after opening and exiting Detail Aging multiple times or refreshing the Summary Aging multiple times.

Pay By Method Issue in EFS Export

Problem: The system preference at **System Preferences > Identification/system constants > Interface parameters > EFS Export Parameters > Pay By Method** will not accept a double-digit value.

G/L Export Typo on Parameters Tab

Problem: From **Administration > Export List > GL Export Interface**, the History Number Data Type is misspelled.

G/L Export: Oracle/Frontier File Name Issue

Problem: When exporting from **Administration > Export List > GL Export Interface > Format: 10 Oracle/Frontier**, the file name contains an extra space between the name and the date.

Payable To Issue on SunTrust Batch Wire

Problem: When using the SunTrust Batch Wire Interface, FSW_STBW, the "Payable To" field from **Client Information > Bank Relationships** is not respected in the "Recipient Name" field of the Export file.

Terminating Facility Reserve Issue

Problem: From **Facility Information > Reserves**, the **Facility Reserve** amount in the **Facility Summary** does not clear when a reserve is terminated until the screen is closed out and reopened.

Facility Reserve Qualifier Error

Problem: When adding a new Facility Reserve, users receive a truncate error if the **Qualifier** is more than 20 characters long.

Letter of Credit System Preference Issue

Problem: When **System Preferences > Facility/Collateral Rules (formally Asset Based Lending) > Rules > Letter of Credit > Name for LC Type 11** is entered in all caps, the percentage for LC Type 11 is not saved.

Collateral Exception Queue Issue

Problem: From **Collateral Information > Exception Queue**, the message, Please select a row from the grid, incorrectly pops up when the user clicks in a blank grid.

Collateral Set Aside Panel UI Issue

Problem: From **Collateral Information > Set Asides > View**, the Verify message contains a typo.

Exception Queue Terminology Issue

Problem: From **Facility Information > Exception Queue > Exception Details**, the grid is not honoring the terminology system preference at **System Preferences > Terminology > Our client's customer is a**.

Asset Detail Error During Import

Problem: Users receive an error when importing Asset Detail files due to Property Type settings.

EDI 850 Import Issue

Problem: When viewing imported credit requests from **Office > Manage Credit Requests**, the requested amount in column **Req \$** shows 0.00 even though it is provided in the EDI 850 file.

Invoice XML Cover Page Issue

Problem: When a purchase batch is created via an InvoiceXML Import file, the system does not honor

Invoice XML Import Error Message Issue

Problem: Invoice XML Import error message contains a typo.

Imported Payments Issue

Problem: Users may receive an error, Problem finding posting to modify – bypassed, when posting/modifying payments imported via fsPmtImporter.exe.

fsImporter.exe with Load Processing Issue

Problem: From fsInvImporter.exe, when a purchase batch is imported containing an Invoice with a PO# matching a Load Advance, the Rework screen Warning column shows “Unknown PO#” and the user is required to Rework the batch twice to fully process and settle the Load Advances.

Invoice Information Security Role Issue

Problem: The Invoice Information > Change/Audit tab is not honoring the security roles from Security > Manage Roles > Invoice information > Change functions

Invoice Search Missing Open Loads

Problem: From Search > Invoice Search, Open Loads in the Load Processor add-on module do not display in search results.

Held Invoices Duplicated in Invoice Search

Problem: From Search > Invoice Search, invoices previously held are duplicated in the search results.

PO Finance Settlement Issue

Problem: The PO Earnings column in the CheckDtl table is multiplying the PO Settlement fee amount by the number of invoices in the batch.

In-Use Issue with Purchase Batches

Problem: When a Purchase Batch is locked In-Use without an In-Use user, the user could not rework the batch to remove the In-Use status.

Due/Days Issue on Purchase Batch Screen

Problem: The Due/Days field on the Purchase Batch screen incorrectly allows the user to enter more than 3 characters.

Duplicate Invoice UI Issue

Problem: Verify message uses slang 'Dup' instead of 'Duplicate' when purchase batch includes duplicate invoices.

Carrier Search Issue in Purchase Batch

Problem: Newly added carriers do not show up in **Purchase Batch > Carrier Search/Drop-down** until the purchase batch screen is closed and reopened.

Repetitive Warning Message during Purchasing

Problem: When users **Rework** a purchase batch with a no-buy debtor, the verify message displays repetitively per invoice in the batch rather than at the time the user clicks **Finish**.

UI Issue on Verify Message

Problem: UI issue on **Verify** message when deleting a batch from **Office > Manage Pending**

Purchases/Releases (F8) screen.

No-Buy Client Purchasing Issue

Problem: In certain instances when a client had a batch in “Ready to Purchase” status and the client was updated to No-Buy, the batch was able to be purchased.

Unknown PO During Purchasing

Problem: When a PO number is included in an Invoice XML import and the client is marked **Orders are not required** in **Client Information > Load/Order Processing** panel, the purchase batch is stuck in **Rework Required**.

Purchasing Security Role Issue

Problem: From **Office > Manage Pending Purchases**, the **Purchase All** button is not honoring security role at **Security Role > Data entry > Purchase update > Purchase invoice batch**.

Red Flag Queue Inaccurate

Problem: The **Red Flag Queue** is not honoring the settings at **Tables > Client & Debtor > Red Flag Rules > Rule Type: Factoring Balance Increase** and is displaying Clients that do not meet the requirements.

Broker Commission Report Invalid Use of Null Issue

Problem: From **Reports > Broker > Broker Commission Reports**, users receive an error message when generating the report: Reporting Error Occurred – Failed to load data for report. Problem Binding to RWA_BkrComms.rwBkrComms.rwBkrComms (Invalid use of Null).

Debtor Statement (SQL) Format Issue

Problem: From **Reports > Statements > Debtor Statement**, statement text is not fully displayed when longer text is used.

Compound Interest Statement(SQL) UI Issue

Problem: From **Reports Module > Statements > Compound Interest Statement(SQL)**, fields that return no data are left blank instead of populating a 0.00.

Collection/Adjustment Summary Report Issue

Problem: From **Reports > Transactions > Collection/Adjustment Summaries**, the Batch# column is incorrectly wrapping to a second line when generating format **COLD0C02**.

Client Profit Report(SQL) Help Issue

Problem: From **Reports > Client > Client Profit Report (SQL)**, the **Help** button does not load Help for this report.

Invoice Delivery Report Timeout Error

Problem: From **Reports > Productivity > Invoice Delivery Report**, users may receive a Timeout Error on large volume reports if **System Preference > Identification/system constants > CLMS|Reporting Services > Engine > Timeout for SQL queries (in seconds)** is set too low.

Classic Client Aging (BETA) Issue

Problem: From **Reports > Client > Classic Client Aging(BETA)**, the report is missing Non-Factored Invoices.

Report Translate Issue on Templates

Problem: When a Report Template is saved and then reopened, the language selected is not saved in **Destination Tab > Translate** drop-down.

Debtor List Report Issue

Problem: From **Reports > Debtors > Debtor List**, the report reflects the wrong debtor records when **Date Selection** is **First Use in Range**.

SQL Report Template Issue

Problem: When a report template is created, the **Convert summaries to native currency** check box setting is incorrectly applied to all templates.

Client Activity Statements(SQL) Issue

Problem: From **Reports > Statements > Client Activity Statements(SQL)**, facilities are incorrectly combined on one page instead of separate pages when using the **Report by facility instead of client** parameter.

Purchase Report(PURDOC7A) Issue

Problem: The Purchase Report, Purdoc7A, incorrectly reflects an Advance Amount on Previously Held Invoices with an Approval Status of Denied.

Client Activity Statements(SQL) Issue

Problem: From **Reports > Statements > Client Activity Statements(SQL)**, Group Total Balances are incorrect when generating the report with a Client Group parameter.

Run-Time Error 3163 on Client Fee Statement

Problem: From **Reports > Statements > Client Fee Statements**, users receive a Run-Time Error 3163, the field is too small to accept the amount of data you attempted to add, when selecting certain **Group Values**.

Non-preliminary Facility Loan Statement Error

Problem: From **Reports > Facility > Loan Statement**, Loan Statement transactions are incorrectly generated and users receive an obscure error if the Facility's G/L Account Group does not have a Fee Account set up.

Posted Client Fee Statement(SQL) Issue

Problem: When the **Daily Basis Rate** is changed, the **Posted Client Fee Statement (SQL)** shows an incorrect **Calculated Fee** amount and reflects duplicate line items.

Invoice Summary Aging Issue

Problem: From **Reports > Client > Invoice Summary Aging**, the report is missing Non-Factored Invoices.

Trend Analysis Report Issue

Problem: From **Reports > Analysis > Trend Analysis Reports**, the client drop down nor search honor the system preference at **System Preferences > Reports > Trend Analysis > Report by master clients**.

Classic Client Aging (BETA) Level Issue

Problem: From **Reports > Client > Classic Client Aging (BETA)**, when generating by **Level: Relationship(Debtor/Customer)**, the Client Name is missing.

Dilution Report Issue

Problem: From **Reports > Dispute/Ineligibility > Dilution Report**, the Total line is incorrectly reflecting the sum of the columns: **Dilution Based on All Invoices** and **Dilution Based on Eligible Invoices** instead to the Dilution amount for the entire Report.

A/R Monthly Analysis Report Issue

Problem: From **Reports > Collateral > A/R Monthly Analysis > Format: Monthly detail by facility**, **Sales** is displayed incorrectly thereby calculations for **Turn** and **Dilution** are also incorrect.

Trend Analysis Report – Net Funds Employed Issue

Problem: From **Reports > Analysis > Trend Analysis Report**, the **Net Funds Employed** amount is not being calculated correctly for Master clients.

A/R Monthly Analysis Report Issue

Problem: From **Reports > Collateral > A/R Monthly Analysis**, **Cash Turn** and **Sales Turn** amounts differ on each **Format: Current Month Portfolio Summary** and **Monthly Detail by facility**.

Broker Commission Show Date Issue

Problem: From **Reports > Broker > Broker Commission Reports (SQL)**, the **Show date** parameter is not honored when the **Sort Sequence** is **Client within Broker**.

Reprint Data Entry Reports Syntax Error

Problem: From **Reports > Transactions > Reprint Data Entry Reports**, users may receive a syntax error when attempting to reprint a purchase report.

Broker Commission Client Name Issue

Problem: From **Reports > Broker > Broker Commission Reports (SQL)**, the **Summary Statement** format is not showing the client name when the **Sort Sequence** is **Client within Broker**.

Destination: Fax Issue on SQL Reports

Problem: From **SQL Reports > Destination > Email/Fax**, the form is incorrectly displaying the email

validation message when **Deliver by** is set to **Fax**.

Engine Admin Validation Message UI Issue

Problem: When the Engine Admin is running, the validation message contains a typo when the user attempts to relaunch.

Third-party Imaging Watermark Issue

Problem: An update was made to the licensing of third-party imaging software

Invoice ReCalc Deadlock and Debtor Balance Issue

Problem: The Invoice Recalc Process is recalculating the CalcClient table values from scratch instead of checking to see if the table is sufficiently current. This resulted in several issues including the following:

- The FI could experience a deadlock as daily transactions were being processed
- Aging records were created on a Master Client which resulted in Debtor balances showing multiple times for the same client in the Debtor Information > Balances panel

Engine Error when Sending Messages

Problem: The Engine will error while loading data if the folder path at **System preference > Identification/system constants > Performance > Messaging > Messaging folder** exceeds the limit.

Engine Admin Tasks UI Issue

Problem: From **Engine Admin > Tasks**, **Created Date** overlaps the input field.

Debtor Combine Error

Problem: Users may experience an error when combining debtors where duplicate debtor keys exists in the Ansonia records.

Permission Issue on License File

Problem: Users may receive an unexpected error message, Unable to access factors.lic, when logging in to FactorSoft.

SMTP Email Error

Problem: Engine errors, transaction failed, when SMTP From address is invalid.

Engine Error when Faxing

Problem: An Engine Error occurs when **Debtor Information > Preference: Fax** and an email address is populated in **System Preferences > Identification/System Constants > System Constants > SMTP bcc email address**.

Office Maintenance UI Issue

Problem: From **Tables > Office Maintenance, Web Access** tab does not honor the control file setting.

Verification/Collection Messages Table UI Issue

Problem: From **File > Tables > Data entry > Verification/Collection Messages**, the label of the **Combine** button changes and is incorrectly formatted.

Wire Pay By Code Tooltip Issue

Problem: From **File > Tables > Accounting > Accounts > Cash/Wire Account** tab, the tooltip on the **Wire pay-by-code** field is incorrect.

Purchase Report: PurDoc13 Issue

Problem: Purchase document: PurDoc13 is not honoring **System Preferences > Reports > Purchase Report > Text to print at bottom of Purchase report**.

Written Invoice Status Issue

Problem: From **Client List > Write Invoices**, purchased written invoices are incorrectly displayed as **Pending** instead of **Bought** in the grid when **System Preferences > Data entry behavior > Write invoices > Skip written invoices image creation at purchase** is set to **True**.

Write Invoice Report(Invoice3) Issue

Problem: The **PO#/Load#** field on the Write Invoice Report, Invoice3.rpt, is not honoring the system preference at **System Preferences > Data Entry Behavior > Write Invoices > Call purchase order number load number**.

Invoice Process Deadlock Issue

Problem: Occasionally, a deadlock occurs when writing invoices at the same time a transaction in another process is also updating invoices.

Edit Written Invoice Run-Time Error

Problem: When **System Preferences > Data Entry Behaviors > Purchase Entry > Data Elements > Accept Extra Amount Fields = True**, and a user clicks **Edit** on a Written Invoice from **Manage Pending Purchases > Rework** screen, a Run-Time Error '5' – Invalid procedure call or argument pops up and crashes fsMain.

