



FactorSoft™

• Release v4.7

Integrated Faxing

All rights reserved. Information in this document is subject to change without notice. Dates contained in this document are provided as estimates only and can be changed at any time at the sole discretion of Jack Henry & Associates, Inc.

Printed in the United States of America.

No part of this document may be copied, reproduced, stored in a retrieval system, displayed, distributed or transmitted in any form or any means whatsoever (electronic, mechanical or otherwise), including by photocopying or recording for any purpose, without the prior written permission of Jack Henry & Associates, Inc. Making unauthorized copies of this document for any purpose other than your own personal use is a violation of United States copyright laws.

Any unauthorized use of Jack Henry & Associates, Inc.'s, trademarks and service marks is strictly prohibited. A list of registered and unregistered marks owned or licensed by Jack Henry & Associates, Inc. is located at: <https://www.jackhenry.com/more-from-jha/pages/trademark-notice.aspx>.

Various other trademarks and service marks used or referenced in this document are the property of their respective owners.

Limitations on Maintenance Services

The FactorSoft™ application is intended for use in accordance with the standards and processes described within this documentation. Efforts to investigate and/or repair FactorSoft™ application or data integrity issues caused by activities or integrations outside of the intended use of the FactorSoft™ platform will be subject to the then-current Jack Henry Professional Services billable hourly rate.

Standard Maintenance Services (Technical Support) does not include the following:

Investigation and Remediation of errors and data integrity issues caused, contributed to, or by any of the following:

- a software program that was not originally provided by Jack Henry
 - third-party automation, BOT/Screen Scraping technology, custom importers, or any other integration with FactorSoft™ that was not created by or in conjunction with Jack Henry.
- any modification not provided by Jack Henry to the software or standard database schema
 - the addition of custom database elements including triggers, stored procedures, tables, and columns
 - the alteration of standard FactorSoft™ triggers, tables, columns, stored procedures and indexes
 - the execution of T-SQL scripts resulting in changes to the data stored within the FactorSoft™ database
- equipment, software, networks or any other infrastructure in the customer's environment that does not meet the minimum requirements described within the then-current FactorSoft™ product documentation

Please note that if you are exploring possibilities with third-party software providers or considering altering the FactorSoft database in any way, it is strongly recommended that you discuss your plans with the FactorSoft™ support team before making any commitments or changes. As your software partner, we may be able to help solve your business problem in a way that does not introduce risk, data corruption, or system instability.

Table of Contents

Integrated Faxing 1

 System Preferences 1

 Engine Tasks 3

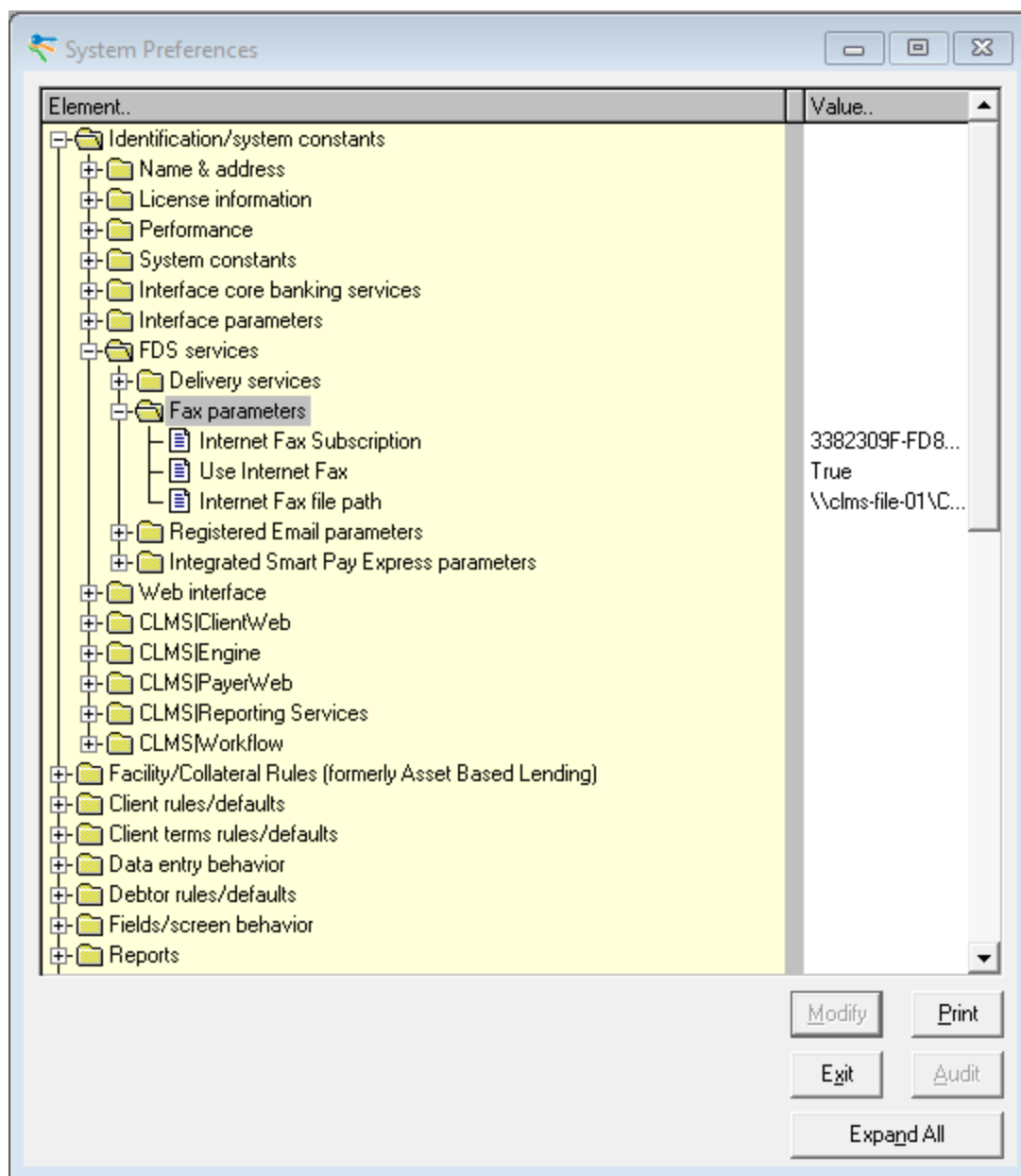


Integrated Faxing

Integrated Faxing provides the capability to send internet faxes directly out of FactorSoft. When the Internet Faxing option is configured, you can generate reports and statements out of FactorSoft using the **Fax** (or **Preference**, assuming the preference for the customer/debtor is set to **Fax**) **Output** media options and output the report as a fax through the Integrated Fax Service.

System Preferences

To activate Integrated Faxing, a valid license key must be configured in System Preference **Identification/system constants, FDS Services, Fax parameters** folder, as shown below. For more information on obtaining licensing, contact your FactorSoft Support Representative at 800-365-4091, option 2.



Field	Description
Internet Fax Sub- scription	Enter the internet fax subscription key.
Use Internet Fax	Set to True to enable internet faxing.
Internet Fax file path	<p>Set the folder location for the intermediate file location to which fax documents are written prior to delivery via internet fax.</p> <p>This can be any folder location, provided the folder is already created and the Engine has access to the folder.</p>

Engine Tasks

The Engine enables the alert monitoring functionality of Integrated Faxing. The service task **Send Fax** must be configured in the in the Administration module and the Engine task **Faxes** enabled in the Engine Administration module.